

Specific rights

The specific rights groups allow users, who are not company legal representatives, to submit online requests via DSK Direct.

- All groups of specific rights and the functionalities they include (online requests) can be seen on slide 2.
- The specific rights can be requested **only** by filling in the relevant form Application form for access/change of access in a bank office.
- The forms can also be signed with QES and sent to your bank consultant by email.
- You can select only the whole group(s) which includes all functionalities listed on the next slide, i.e. you **cannot** select only one or several feature.
- The ACCESS MANAGEMENT right applies to legal representatives and can be
- assigned to **only 1 / one / more** user.

December 2023

SPECIFIC RIGHTS GROUPS	INCLUDES THE FOLLOWING ONLINE REQUESTS SUBMITTED VIA DSK DIRECT
NEW CREDIT FACILITIES	New Loan Application Loan Renewal Request Loan Declaration Issuing a new bank guarantee (under current loan agreements)
ACCOUNTS AND CERTIFICATES	Open a current account (in local and/ore foreign currency) Closing Account request Requesting and receiving bank references and certificates (in Bulgarian and in English) Depositors' List (Power of attorney for depositing money)
CREDIT CARDS	Reissuance of credit cards (if lost or stolen) – click the quick button Renew next to each card (Select only the bank office for delivery) Change transactional limits Activate, deactivate, block and reissue credit cards
DEBIT CARDS	Issue debit cards to an existing account or card account – select card type and design, standard or express issuance and submit the request; Automatic generation of agreement (available under the tabs Archive and Signed documents) Change limits and office for delivery; Activate, deactivate, block and reissue debit cards Reissuance of debit cards (if lost or stolen) - click the quick button Renew next to each card (Select only the bank office for delivery
CLIENTS DOCUMENTATION	Declaration of Beneficial Owner Tax and Social Security Declaration (TSSPC) Political Exposure Declaration (PEP) KYC Questionnaire Information Bulletin
EXISTING CREDIT FACILITIES	Loan Utilization Request Request for bank guarantee amendment (under current loan agreements)
ACCESS MANAGEMENT Legal representatives or another user (only one) who was assigned the right.	Changing daily transfer limits for the bank client Change users' data – mobile phone/email address/method of signature/limits Removing a user User rights management and specific rights
REVIEW SALARY LIST	Access to information about all employees and salaries
EMPLOYEES LIST MANAGEMENT	Manage and change list of employees for salaries payment