

Performance scenarios

What you will get from this product depends on future market performance. Market developments in the future are uncertain and cannot be accurately predicted. The scenarios shown are illustrations based on results from the past and on certain assumptions. Markets could develop very differently in the future.

Recommended holding period:		5 years	
Example investment:		EUR 10,000	
Scenarios		If you exit after 1 year	If you exit after 5 years
Minimum	There is no minimum guaranteed return. You could lose some or all or even more than your investment amount.		
Stress	What you might get back after costs	EUR 139	EUR 12
	Average return each year	-98.61%	-74.06%
Unfavourable	What you might get back after costs	EUR 139	EUR 23
	Average return each year	-98.61%	-70.32%
Moderate	What you might get back after costs	EUR 707	EUR 545
	Average return each year	-92.93%	-44.05%
Favourable	What you might get back after costs	EUR 1,060	EUR 1,400
	Average return each year	-89.40%	-32.45%

The scenarios shown illustrate how your investment could perform. These scenarios are an estimate of future performance based on evidence from the past on how the value of this investment varies and are not an exact indicator. What you get will vary depending on how the market performs and how long you keep the investment/product.

The figures shown include all the costs of the product itself, and include the costs of your service provider. The figures do not take into account your personal tax situation, which may also affect how much you get back. The stress scenario shows what you might get back in extreme market circumstances. This product cannot be easily cashed in. If you exit the investment earlier than the recommended holding period you do not have a guarantee.

What happens if OTP Bank is unable to pay out?

The fulfillment of the Bank's obligation for this product depends on its creditworthiness. You are exposed to the risk that the manufacturer of the product will not be able to fulfill its obligation in relation to it, e. g. in case of insolvency.

What are the costs?

The person advising on or selling you this product may charge you other costs. If so, this person will provide you with information about these costs and how they affect your investment.

Costs over time

The tables show the amounts that are taken from your investment to cover different types of costs. These amounts depend on how much you invest and how long you hold the product. The amounts shown here are illustrations based on an example investment amount and different possible investment periods.

We have assumed:

- In the first year you would get back the amount that you invested (0 % annual return). For the other holding periods we have assumed the product performs as shown in the moderate scenario.
- EUR 10,000 is invested.

	If you exit after 1 year	If you exit after 5 years
Total costs	EUR 100	EUR 100
Annual cost impact (*)	0.99%	0.11% each year

(*) This illustrates how costs reduce your return each year over the holding period. For example it shows that if you exit at the recommended holding period your average return per year is projected to be -74.87% before costs and -74.98% after costs.

Composition of costs

One-off costs upon entry or exit		If you exit after 1 year
Entry costs	The amount you pay in when entering this investment. These costs are already included in the price you pay.	EUR 100
Exit costs	We do not charge an exit fee for this product.	EUR 0
Ongoing costs		
Management fees and other administrative or operating costs	We do not charge management fees and other administrative or operating costs for this product.	EUR 0
Transaction costs	We do not charge transaction costs for this product.	EUR 0
Incidental costs taken under specific conditions		
Performance fees	We do not charge performance fees for this product.	EUR 0

How long should I hold it and can I take money out early?

Recommended holding period: This product is designed to be held to the agreed 5 years date in order to match your investment requirement.

Under extreme market conditions you may not be able to cash in early, and you may have to pay significant extra costs to cash in early. It is a product to be entered into for its term that cannot be easily sold. Early termination may occur if certain events of default or other termination events occur (e.g. you are not fulfilling margin requirements), in which case early termination payments may apply. Early exit impact: If the product is terminated early, in whole or in part, an Early Termination Payment may become payable by either you or OTP Bank. The Early Termination Payment is linked to market parameters and could be a substantial loss or gain to you. Settlement on early termination will be specific to your Interest Rate Floor and will be influenced by a number of factors which include but are not limited to: whether it is an increasing or decreasing interest rate environment; the movement of the interest rates since the trade date; the amount affected by the early termination.

The Early Termination Payment amount represents the economic value of what OTP Bank would have paid or received if the product continued as agreed.

How can I complain?

A customer can file a complaint regarding the product offered through any of the following channels:

- By mail, sent to the address of the Head Office: 19 Moskovska str. / 5 Benkovski str., Sofia 1036, Bulgaria
- By e-mail, sent to the Bank's Call Center: call_center@dskbank.bg
- Through the feedback form on the Bank's website: <https://dskbank.bg/>

A client may submit a complaint to the Financial Supervision Commission as described on its website. Complaints to the Commission can be sent to the address: 16 Budapest Str., 1000 Sofia or to the e-mail: delovodstvo@fsc.bg.

Other relevant information

For more information regarding the products you may contact us:

Department Sales of Treasury Products - +359 2 80 10 862, +359 2 97 66 233

Website: <https://dskbank.bg/>